ANALYSIS OF THE FINANCIAL POSITION AS OF 03.31.2020



Abbreviations:

M\$ Million Chilean pesos

Th\$ Thousand Chilean pesos



ANALYSIS OF THE CONSOLIDATED FINANCIAL STATEMENTS For the period ended March 31, 2020

1. SUMMARY

As of March 31, 2020 income after taxes of Empresas Lipigas S.A. (the "Company") reached M\$ 5,097 decreasing by M\$ 1,573 (-23.6%) with respect to the M\$ 6,670 recorded in the same period of the previous year due to higher negative non-operating income, resulting mainly from higher inflation in Chile, with an impact on the restatement of financial debt.

Consolidated EBITDA reached M\$ 19,224, an 8.2% higher figure than the one recorded during the same quarter of the previous year, which reached M\$ 17,770.

Gross earnings for the period reached M\$ 39,229, a figure which is higher by M\$ 4,299 (12.3%) regarding the same period of the previous year, resulting from greater gross earnings in the three countries due to greater LPG sales volume and greater unit gross earnings.

Accumulated LPG sales volume as of March 2020 compared to the same period of the previous year, increases by 2.4%, equivalent to 3,730 tons. In Chile and Colombia volume grows by 2.0% and 12.8%, respectively, while in Peru it decreases by 2.8% because of lower bottled sales.

Natural gas sales (in its different formats) totaled 28.0 million m³, decreasing 8.8% with regards to the 30.7 million m³ recorded at March 2019, resulting from lower sales in Chile (-8.7%) and in Peru (-10.4%) mainly related to lower consumption from industrial customers. This was partially offset by higher NG sales in Colombia (+8.0%).

Revenue from ordinary activities amounted to M\$ 113,263, increasing 4.5% regarding the same period of the previous year. This increase resulted from higher revenues in Chile (+1.4%), Colombia (+12.9%) and Peru (+10.7%).

Operating income at March 2020 increased by M\$ 705 (6.9%) from M\$ 10,218 in 2019 to M\$ 10,923 in 2020.

Negative non-operating income was M\$ 3,751 which is M\$ 2,648 higher than the M\$ 1,103 loss recorded the previous year. The main variations result from higher expenses from results by indexation units (+M\$ 1,802) and interests on debt securities (+M\$ 319) related to higher inflation in Chile regarding the same period of the previous year. Influenced also by a greater negative restatement of guaranty liabilities received from customers for M\$ 840 and lower revenues from the sale of property, plant and equipment items (M\$ 233). This was partially offset by lower bank interest expenses (M\$ 197) due to lower short term liabilities and higher non-operating income (M\$ 163).



Earnings after taxes decreased by 23.6% because of a greater non-operating loss that offsets the better operating income generated.

MATERIAL DISCLOSURES DURING THE QUARTER AND AS OF THE DATE OF ISSUANCE OF THIS ANALYSIS

- On January 16, 2020, Empresas Lipigas S.A. issued bonds on the local market for 2,500,000 Unidades de Fomento. These bonds have a 25-year term and were placed at an annual coupon rate of 2.18%, with a spread of 138 basis points over the benchmark rate. Proceeds from the operation were allocated by fifty percent to paying off the bank debt. The remainder will be allocated to investment financing of both the Company and its subsidiaries.
- On March 4, 2020, the board of directors of Empresas Lipigas S.A. agreed to the payment of an interim dividend of CLP 68 per share that will be charged to the 2020 fiscal year earnings.
- On March 23, 2020, the controlling group of Empresas Lipigas S.A. informed the Company of the termination of the Shareholders' Agreement signed on September 26, 2017, the duration of which was set for three years, ending September 26, 2020. The members of the controlling group have considered that the Agreement successfully fulfilled the purpose for which it was created, which was to give continuity to the company after its listing of the on the stock exchange in November 2016, the first made in Chile in three years.
- On April 22, 2020, the Regular Shareholders' Meeting of Empresas Lipigas S.A. was held, and the following matters were agreed upon among others:
 - 1. Approve the annual report and financial statements for the fiscal year ended December 31, 2019 and the report of external auditors.
 - 2. Approve the distribution of earnings and distribution of a final dividend for the fiscal year and approve the payment of the balance of dividends amounting to CLP 2,044,341,270, equivalent to CLP 18 per share that will be paid beginning April 27, 2020.
 - 3. Agree on the renewal of the Company's Board of Directors, appointing directors and their respective alternates.
 - 4. Set remuneration of the Board of Directors and the Directors' Committee and their operating budget for the 2020 fiscal year. Appoint PriceWaterhouseCoopers as the external auditors for the 2020 fiscal year and Feller Rate and Humphreys as risk rating agencies for the 2020 fiscal year.
 - 5. Report and approve related transactions referred to in article 146 of Chilean Law No. 18,046.



On April 29, 2020 Empresas Lipigas S.A. held a Board of Directors session electing Mr. Juan Manuel Santa Cruz Munizaga as Chairman and Mr. Jaime García Rioseco as Vice-Chairman; and Mr. Jaime García Rioseco and Mr. José Miguel Barros van Hövell tot Westerflier as independent directors and the director Mario Vinagre Tagle as members of the Directors' Committee.



2. CONSOLIDATED INCOME STATEMENT BY FUNCTION

INCOME STATEMENT BY FUNCTION	01.01.2020 to 03.31.2020	01.01.2019 to 03.31.2019		n - Mar - 2019)
	M\$	M\$	M\$	%
Revenue	113,263	108,380	4,883	4.5%
Cost of sales	(74,034)	(73,450)	(584)	0.8%
Gross Earnings	39,229	34,930	4,299	12.3%
Other income by function	65	84	(19)	(22.7)%
Other expenses by function	(6.920)	(6,181)	(739)	12.0%
Distribution costs	(11,655)	(10,401)	(1,255)	12.1%
Administrative expenses	(9,795)	(8,215)	(1,580)	19.2%
Operating income	10,923	10,218	705	6.9%
Financial costs	(2,580)	(2,153)	(427)	19.8%
Financial income	376	752	(376)	(50.0)%
Exchange differentials	(89)	27	(116)	(429.9)%
Profit (loss) on indexation units	(1,605)	2	(1,608)	100.0%
Other gains (losses)	147	269	(122)	(45.4)%
Earnings (loss) before taxes	7,172	9,115	(1,943)	(21.3)%
Income tax expense	(2,075)	(2,444)	369	(15.1)%
Profit (loss)	5,097	6,670	(1,573)	(23.6)%
Profit (loss) attributable to the owners of the controller	4,868	6,511	(1,643)	(25.2)%
Profit (loss) attributable to non-controlling interests	229	160	70	43.8%
Profit (loss)	5,097	6,670	(1,573)	(23.6)%
Depreciation and amortization	8,301	7,553	748	9.9%
FRITRA	40.224	47 770	1 450	0.307
EBITDA	19,224	17,770	1,453	8.2%

Earnings after taxes at March 2020 reached M\$ 5,097, lower by 23.6% regarding the M\$ 6,670 recorded for the same period of the previous year.

- Consolidated gross earnings increased by M\$ 4,299, mainly because of higher gross earnings in the three countries.
- Operating costs and expenses recorded an increase of M\$ 3,574 (14.4%) related to increased expenses in freight, remuneration, tank and meter re-inspections, services of logistic operators, IT and in commercial agreements relating to the exit of distributors, expenses that largely relate to the greater proportion of direct sales in Chile. In Colombia,



expenses increase because of increased expenses in remuneration, people, maintenance, provision of uncollectible customer accounts and transportation expense. In Peru it is influenced by greater expenses in remuneration and fees, partially offset by lower expense in external services, marketing and transportation expense.

- Operating income reached M\$ 10,923 which is M\$ 705 (+6.9%) higher than the M\$ 10,218 recorded as of March 2019 resulting from greater gross earnings, partially offset by greater expenses.
- EBITDA (operating income before depreciation and amortization) as of March 2020 reached M\$ 19,224 that is higher by M\$ 1,453 (8.2%) than the same period of the previous year.



INCOME BY SEGMENT

From 01.01.2020 to 03.31.2020

M\$		Segments		Total Crown
ινις	Chile	Colombia	Peru	Total Group
Revenue	76,330	14,762	22,171	113,263
Purchases charged to cost of sales	(37,868)	(6,594)	(15,487)	(59,949)
Expenses charged to cost of sales	(5,720)	(1,244)	(1,453)	(8,417)
Depreciation and amortization	(4,328)	(589)	(750)	(5,667)
Gross profit	28,414	6,335	4,481	39,229
Other income by function	65	0	0	65
Other operating expenses	(17,975)	(3,397)	(4,365)	(25,738)
Depreciation and amortization	(1,861)	(338)	(434)	(2,633)
Operating Income	8,642	2,599	(318)	10,923
EBITDA	14,831	3,527	866	19,224

From 01.01.2019 to 03.31.2019

nać		Segments			
M\$	Chile	Colombia Peru		Total Group	
Revenue	75,269	13,078	20,034	108,380	
Purchases charged to cost of sales	(40,243)	(7,621)	(13,600)	(61,463)	
Expenses charged to cost of sales	(4,932)	(855)	(1,373)	(7,160)	
Depreciation and amortization	(4,132)	(30)	(665)	(4,827)	
Gross profit	25,962	4,573	4,396	34,930	
Other income by function	84	0	0	84	
Other operating expenses	(15,793)	(2,522)	(3,756)	(22,071)	
Depreciation and amortization	(1,591)	(784)	(351)	(2,726)	
Operating Income	8,662	1,267	289	10,218	
EBITDA	14,384	2,081	1,305	17,770	

Variation 1Q 2020 vs 1Q 2019

M\$		Segments			
IVIŞ	Chile	Colombia	Peru	Total Group	
Revenue	1,062	1,684	2,137	4,883	
Purchases charged to cost of sales	2,375	1,027	(1,887)	1,514	
Expenses charged to cost of sales	(788)	(389)	(81)	(1,258)	
Depreciation and amortization	(197)	(559)	(84)	(840)	
Gross profit	2,452	1,762	85	4,299	
Other income by function	(19)	0	0	(19)	
Other operating expenses	(2,182)	(876)	(609)	(3,667)	
Depreciation and amortization	(270)	446	(83)	92	
Operating Income	(20)	1,332	(607)	705	
EBITDA	447	1,446	(439)	1,453	

Chile: EBITDA for the quarter was higher by M\$ 447 (3.1%) compared to the first quarter of the previous year, mainly explained by higher unit gross earnings. LPG sales volume increased by 2.0% compared to the same period last year. Total volume in equivalent tons (including sales of natural gas in its different formats) increased by 1.2% with an increase in the volume of network natural gas customers by 30.3%, which offsets lower LNG volume of -12.2%. Operating expenses (excluding depreciation and amortization) increased M\$ 2,182 (13.8%), mainly explained by an increase in the proportion of direct sales that translates into higher expenses on freight, remuneration and also for higher tank re-inspection costs, logistics operator services, IT and commercial agreements relating to the exit of distributors. Sales volume of bottled LPG grew by 2.3% while bulk volume increased by 1.5% due to increased consumption by industrial, residential and backup customers, which were partially offset by lower consumption by commercial customers who have been affected by



measures taken by the Ministry of Health due to the COVID-19 pandemic including quarantines, closing of restaurants, malls, education establishments, among others, whose objective is to contain the spread of the virus in the population.

Colombia: EBITDA during the quarter was higher by M\$ 1,446 (69.5%) compared to the same quarter of the previous year, a variation explained by higher gross earnings recorded, resulting from higher LPG sales volume of 12.8% and the higher volume of natural gas sales of 8.0%. Sales in equivalent LPG tons grew by 12.5%. Operating expenses (excluding depreciation and amortization) increased by M\$ 876 (34.7%), mainly explained by higher expenses in remuneration, personnel expenses, maintenance and transportation expenses. The Colombian peso revalued by 7.0% against the Chilean peso compared to the same quarter of the previous year.

Peru: EBITDA during the quarter decreased by M\$ 439 (33.7%) compared to the same quarter of the previous year, mainly explained by lower revenues in the natural gas business and greater operating expenses that increased by M\$ 609 (16.2%) mainly because of an increase in remunerations and fees and because of the revaluation effect of the Peruvian sol against the Chilean peso. This was partially offset by lower expenses in external services, marketing and transportation expenses. LPG sales decreased by 2.8% and natural gas sales decreased by 10.4% mainly because of a lower consumption of industrial customers and vehicular natural gas customers, in both cases affected by the restrictions in March driven by the sanitary crisis. The Peruvian sol underwent a significant revaluation of 17.6% against the Chilean peso compared to the same quarter of the previous year.



3. ANALYSIS OF THE CONSOLIDATED FINANCIAL POSITION

ASSETS

	03.31.2020 12.31.2019		.2020 12.31.2019 Var.	
	M\$	M\$	M\$	%
Current assets	117,513	83,335	33,818	40.6%
Non-current assets	430,999	425,860	5,139	1.2%
Total assets	548,152	509,195	38,957	7.7%

The assets of Empresas Lipigas S.A. as of March 31, 2020 record an increase of M\$ 38,957 or 7.7% regarding figures recorded as of December 31, 2019. The main variations correspond to:

- Current assets increase M\$ 33,818 mainly by higher cash and cash equivalents for M\$ 32,114 (balance of the long-term bond placement in January) and higher trade accounts and other accounts receivable for M\$ 3,323. This was partially offset by lower inventories for M\$ 3,424.
- Non-current assets increase M\$ 5,139, M\$ 4,021 of which are explained by an increase in property, plant and equipment and M\$ 668 by an increase in other non-financial assets.

LIABILITIES

	03.31.2020	12.31.2019	Va	ar.
	M\$	M\$	M\$	%
Current liabilities	63,975	64,227	(302)	(0.5%)
Non-current liabilities	312,578	272,575	40,003	14.7%
Total liabilities	376,553	336,853	39,700	11.8%

The liabilities of Empresas Lipigas S.A. as of March 31, 2020 record an increase of M\$ 39,700 or 11.8% regarding figures recorded as of December 31, 2019. The main variations correspond to:

- Current liabilities decreased M\$ 302, M\$ 1,118 of which correspond to lower current financial assets and M\$ 773 correspond to lower employee benefit provisions. This was partially offset by greater tax liabilities for M\$ 791 and higher other non-financial liabilities for M\$ 871.
- Non-current liabilities increased by M\$ 40,003, related to the issuance of bonds on the local market for 2,500,000 Unidades de Fomento. These bonds have a 25-year term and were placed at an annual coupon rate of 2.18%, with a spread of 138 basis points over the benchmark rate. Proceeds from the operation were allocated by fifty percent to paying off the Company's bank debt. The remainder will be allocated to investment financing of both the Company and its subsidiaries and at the close of the quarter generates the mentioned increase in current assets. This was partially offset by a decrease in deferred tax liabilities for M\$ 1,120.



EQUITY

The equity of the Company as of March 31, 2020 records a decrease of M\$ 744 regarding the figure recorded as of December 31, 2019. The variation results from a decrease in accumulated earnings for M\$ 2,856 and lower non-controlling interests for M\$ 652. This was partially offset by an increase in other reserves for M\$ 2,764 where the most significant variation is in the Reserves for translation of exchange differentials account for M\$ 2,168 because of the revaluation of the Peruvian sol against the Chilean peso during the period, offset by the devaluation of the Colombian peso.

4. ANALYSIS OF STATEMENT OF CASH FLOW

	01.01.2020	01.01.2019	,	Var
CONSOLIDATED STATEMENT OF DIRECT CASH FLOW	to 03.31.2020 M\$	to 03.31.2019 M\$	M\$	%
Cash flows provided by (used in) operating activities	17,241	19,663	(2,422)	(12.3%)
Cash flows provided by (used in) investing activities	(10,371)	(12,224)	1,853	(15.2%)
Net cash flows provided by (used in) financing activities	25,409	(12,750)	38,159	(299.3%)
Net Increase (decrease) in cash and cash equivalents, before effects of variation in foreign exchange rates	32,279	(5,311)	37,590	(326.8%)
Effects of variations in foreign exchange rate on cash and cash equivalents	(165)	23	(188)	(829.7%)
Net increase (decrease) in cash and cash equivalents	32,114	(5,288)	37,402	(1,156.5%)
Cash and cash equivalents - beginning of the period or fiscal year	17,040	13,883	3,157	22.7%
Cash and cash equivalents - end of the period or fiscal year	49,154	8,595	40,559	471.9%

Cash and cash equivalents as of March 31, 2020 recorded a balance of M\$ 49,154 increasing M\$ 40,559 regarding the balance at the end of the same period of the previous year. The following movements mainly explain said variations:

CASH FLOWS PROVIDED BY (USED IN) OPERATING ACTIVITIES

Operating activities generated a positive net cash flow amounting to M\$ 17,241 as of March 31, 2020 decreasing M\$ 2,422 with respect to the cash flow for previous year. The main variations correspond to increased working capital between periods, which was partially offset by a positive cash flow related to improved revenues (EBITDA grows by M\$ 1,453). During the first three months of 2019 working capital had decreased by M\$ 2,456, increasing cash flows provided by operating activities. During 2020, the same variation represents an increase of M\$ 407 in working capital, which decreases the cash flows provided by operating activities. Net variation records a lower a cash flow by M\$ 2,864. This variation results mainly from an increased balance of trade accounts and other accounts receivable partially offset by a decrease in tax assets.

CASH FLOWS PROVIDED BY (USED IN) INVESTING ACTIVITIES



Net cash flow used in investment activities as of March 31, 2020 was M\$ 10,371 lower by M\$ 1,853 regarding the cash flow used in the same period of the previous year, mainly because of lower investments in property, plant and equipment.

CASH FLOWS PROVIDED BY (USED IN) FINANCING ACTIVITIES

Net cash flow used in financing activities as of March 31, 2020 is positive by M\$ 25,409 and presents a positive variation of M\$ 38,159 regarding the negative net cash flow of M\$ 12,750 during the same period of the previous year. The main variation resulted from the collection of funds from the long-term bond issuance used to pay off bank loans in Chile as well as in the company's subsidiaries resulting in a variation of M\$ 41,428 regarding the same period of the previous year.

5. FINANCIAL INDICATORS

LIQUIDITY

Indicators	Units	03.31.2020	12.31.2019
Liquidity ratio (1)	Times	1.83	1.30
Acid-test ratio (2)	Times	1.55	0.96

⁽¹⁾ Liquidity ratio = Current Assets / Current Liabilities

Liquidity indicators as of March 31, 2020 present an increase regarding December 2019, given the increase in cash and cash equivalents and by greater trade debtors.

INDEBTEDNESS

Indicators	Units	03.31.2020	12.31.2019
Indebtedness ratio (1)	Times	2.19	1.95
Portion of current debts (2)	%	17.0%	19.1%
Portion on non-current debts (3)	%	83.0%	80.9%
Net financial debt / Equity (4)	Times	0.97	0.92

⁽¹⁾ Indebtedness ratio = Total liabilities / Equity.

Indebtedness ratio increases as of March 31, 2020 regarding the close of December 31, 2019, mainly because of the increase in other non-current financial liabilities related to the bond issuance made in January of this year and because of lower accumulated earnings.

PROFITABILITY

⁽²⁾ Acid-test ratio = (Current Assets-Inventories)/ Current Liabilities

⁽²⁾ Portion of current debts = Current liabilities / Total liabilities.

⁽³⁾ Portion on non-current debts = Non-current liabilities / Total liabilities.

⁽⁴⁾ Net financial debt / Equity = (Other financial liabilities - cash and cash equivalent) / Equity.



Indicators	Units	03.31.2020	12.31.2019
Equity profitability (1)	%	22.7%	23.5%
Asset profitability (2)	%	7.1%	7.9%
EBITDA (3)	M\$	105,801	104,347
EAT (4)	M\$	38,900	40,473

- (1) Equity profitability = Gain (Loss) LTM / Equity.
- (2) Asset profitability = Gain (Loss) LTM / Total assets.
- (3) EBITDA = Operating income + depreciation and amortization (LTM)
- (4) EAT = Earnings after taxes (LTM)

Equity profitability decreases regarding December 2019 mainly due to lower accumulated earnings of the last twelve months and asset profitability decrease mainly because of the increase in cash and cash equivalents.

EBITDA regarding December 2019 increases due to higher operating income.

Earnings after taxes decreases regarding December 2019 due to greater negative non-operating income.

INVENTORIES

Indicators	Units	03.31.2020	12.31.2019
Inventory turnover (1)	Times	17.3	14.3
Inventory permanence (2)	Days	20.8	25.2

- (1) Inventory turnover = Cost of sales LTM / Inventory average (Beginning inventory + final inventory) / 2
- (2) Inventory permanence = 360 days / Inventory turnover

Inventory turnover increases regarding December 2019, mainly due to decreased inventory.



6. BUSINESS ANALYSIS

Empresas Lipigas S.A. participates in the Chilean market for LPG with its brand Lipigas. It has over 60 years of presence in the market reaching a moving annual average market share of 35.7% as of December 2019 according to data provided by Chile's Superintendence of Electricity and Fuels (Superintendencia de Electricidad y Combustibles - SEC).

For the distribution and commercialization of LPG in Chile, the Company has 14 storage and/or bottling plants, a maritime terminal in the commune of Quintero and 20 sales offices distributed throughout the country. In addition, it has an outsourced distribution network of more than 2,500 mobile sales points achieving nationwide coverage from the Region of Arica and Parinacota to the Region of Magallanes.

It also has natural gas (NG) residential distribution networks in the city of Calama, enabling a continuous supply of this energy to nearly 3,000 homes, thus satisfying heating, hot water and cooking needs. Beginning 2017 it started supplying natural gas to clients in the cities of Puerto Montt and Osorno, where it currently has 3,519 customers.

It has supply, sale and distribution operations of liquefied natural gas (LNG) shipped in trucks to industrial customers far from gas pipelines, which incorporate this type of fuel to their productive processes in industries of power generation, construction, food, manufacturing and others seeking to comply with environmental-regulatory standards given the benefits of LNG in this field, as well as lower costs regarding other types of energy. Investments performed, and territorial coverage reached - from the Region of Coquimbo to the Region of Los Lagos – place Empresas Lipigas as one of the major players in the industrial LNG market.

Since 2017 it develops activities in the power generating and commercialization market.

In 2010, Empresas Lipigas entered the Colombian market through Chilco Distribuidora de Gas y Energía S.A.S. E.S.P. This company commercializes LPG and participates in the Colombian market with its brands: Gas País and Lidergas.

It has presence in 25 of the 32 departments of the country, reaching a moving annual average market share of 14.9% as of December 2019, according to data from Colombia's Single Information System of the Superintendence of Public Services (*Sistema Único de Información de la Superintendencia de Servicios Públicos*.)

For the commercialization of LPG in Colombia, it has 16 bottling plants and an own distribution network that together with the third-party distribution network service approximately 500,000 customers. In 2017 it began supplying network liquefied gas to clients from 12 municipalities in the interior of Colombia. In 2019, the Company acquired control of the subsidiary Surcolombiana de Gas S.A.S. Currently supplying network gas to approximately 90,000 customers.



Empresas Lipigas S.A. enters the Peruvian market in 2013 through the purchase of Lima Gas S.A., an LPG company. The decision was based mainly on the sustained growth of the LPG market and favorable conditions of the Peruvian economy.

Lima Gas participates in the Peruvian LPG market in the cylinder-bottled and bulk business and commercializes the product mainly under three brands: Lima Gas, Zafiro and Caserito. Moving annual average market share reached 7.0% as of December 2019, according to data provided by Peru's Energy and Mines Investment Regulator - *Osinergmin*.

Currently, Lima Gas has eight bottling plants and two distribution centers, enabling a relevant logistic capacity to supply LPG to its clients. The distribution network of bottled gas is composed of approximately 350 distributors that supply LPG to end-customers. Regarding bulk LPG, direct distribution reaches over 2,000 clients.

In November 2015, the Company reached an agreement to acquire Neogas Perú S.A. (currently Limagas Natural Perú S.A.), a company dedicated to the distribution of CNG and LNG to industrial clients and supply service stations for automobiles. The Company acquired control over this new operation in February 2016. Commercialization of LNG began at the end of 2018.



7. RISK MANAGEMENT

Risk factors inherent to the Company's activity are those of the markets in which it participates, and the activity carried out by the Company and its subsidiaries. The Board of Directors and Management periodically review the Company's significant risk map to design and monitor compliance with risk mitigation measures deemed appropriate. The main risk factors affecting the business can be detailed as follows:

7.1 Credit risk

Credit risk arises in losses that might occur because of a breach of the contractual obligations on behalf of counterparties of the Company's different financial assets.

The Company has credit policies that mitigate risks of non-collection of trade accounts receivable. These policies consist of establishing limits to the credit of each client based on their financial background and behavior, which is permanently monitored.

The Company's financial assets consist of cash and cash equivalents balance, trade accounts and other accounts receivable and other financial assets.

Credit risk is mainly related to trade accounts and other accounts receivable. The balance of cash and cash equivalents is also exposed to a lesser extent.

The exposure of cash and cash equivalents to credit risk is limited because cash is deposited in banks with a high credit rating. The Company's cash surplus investments are diversified among different financial institutions that also have high credit ratings.

As described in Note 4.1 of the consolidated financial statements, the Company has signed an agreement that commits to give advances to Oxiquim S.A. with which it has signed contracts for the provision of the service of reception, storage and dispatch of LPG at facilities already built and to be built at the maritime terminals property of that company. The Company has performed a solvency analysis of Oxiquim S.A., concluding that there are no significant non-collection risks. These advances are offset by the financial lease liability entered into with Oxiquim S.A. because of the beginning of operations of the Quintero maritime terminal facilities in March 2015 or recorded as trade debtors and other non-current accounts receivable, with regards to anticipated payments in the construction of the discharge, storage and dispatch facilities at the Mejillones terminal.



The maximum exposure to credit risk is as follows:

Financial Assets	Note	03.31.2020	12.31.2019
Filldificial Assets	Note	Th\$	Th\$
Cash and cash equivalents	3	49,153,943	17,040,145
Trade receivables and other accounts receivable,	7	43,360,626	40,037,977
current	/	43,300,020	40,037,377
Accounts receivable, non-current	7	4,610,484	4,896,996
Other financial assets, current	4	481,927	-
Other financial assets, non-current	4	735,535	781,180
Total		98,342,515	62,756,298

Policy on uncollectible debt

Uncollectible provisions are determined according to the Company's policy on uncollectible debt.

This policy is in accordance with IFRS 9, where the recognition of uncollectible client accounts is determined based on the expected losses of these, establishing the following criteria to make the provisions:

- Segmentation: clients are grouped by business lines according to the Company's sales channels.
- Risk Variables: the business line and arrearage are considered.
 - The business line, because it groups different segments of clients which are possible to identify and group for risk analysis purposes.
 - Arrearage, because it is directly associated with the levels of recovery and maturity of the debt. The longer the payment term is in arrears, it is considered more difficult to recover.
- Simplified statistical model: the payment period of accounts receivable for this type of business is not more than 12 months. For the same reason we opted for a simplified model, which is one of the alternatives recommended by IFRS 9, when it relates to lower than one-year debts.
- Significant payment risk increase:
 - a. A provision is made, considering partial or total debt, should a client be found to have an inability to pay due to significant risk increase, even if it does not classify within the above criteria.
 - b. A provision is made, considering partial or total debt, should a client refinance its debt for relevant amounts.

7.2 Liquidity Risk

Liquidity risk refers to the possibility that an entity cannot cope with their short-term payment commitments.



Liquidity risk is handled through the proper management of assets and liabilities, optimizing daily cash surplus, investing in top quality financial instruments, thus, ensuring compliance with debt commitments upon maturity.

The Company maintains relationships with major financial institutions in the markets in which it operates. This allows counting on credit lines to deal with specific illiquidity situations.

Periodically, cash flow projections and analysis of the financial situation are performed, to acquire new financing or restructuring of existing debts on terms that are consistent with the Company's business cash flow generation, should the need arise.

Note 14 of the consolidated financial statements presents an analysis of the Company's financial liabilities classified according to their maturity.

7.3 Market risk

It relates to the risk of fluctuation of fair values of financial assets and liabilities due to changes in market prices, and the risks associated with the demand and supply of commercialized products. The Company's exposure to market risks regarding financial assets and liabilities are the exchange rate and indexation unit risk, and interest rate risk. In addition, the Company is exposed to risks related to commercialized products.

Exchange rate and indexation unit risk

This risk arises from the probability of loss due to the exchange rate fluctuations of the currencies in which financial assets and liabilities are denominated with respect to currencies other than the Company's functional currency:

Purchases of goods and future payment commitments expressed in foreign currency: Company cash flows consist mainly of transactions in the Company's functional currency and those of its subsidiaries. The Company and its subsidiaries cover the risk of purchase operations of liquefied gas and imports of goods or commitments of future payments in foreign currency through forwards.



As of March 31, 2020, and December 31, 2019, the balances of accounts in currencies other than the functional currency of the Company and its subsidiaries were as follows:

Originating transaction currency: US dollar

Current and non-current assets	Assets at 03.31.2020 Th\$	Assets at 12.31.2019 Th\$
Cash and cash equivalents	650,919	1,918,970
Other financial assets, current	481,927	-
Trade accounts and other accounts receivable, current and non-current	1,054,643	1,918,355

Current and non-current liabilities	Liabilities at 03.31.2020 Th\$	Liabilities at 12.31.2019 Th\$
Other financial liabilities, current	447,986	409,278
Trade accounts and other accounts payable, current	8,930,812	9,828,059
Leasing liabilities, non-current	4,380,467	4,136,822

Foreign investments: as of March 31, 2020, the Company holds net foreign investments in Colombian pesos for an amount equivalent to Th\$ 44,922,351 (Th\$ 46,517,556 as of December 31, 2019) and in Peruvian soles for an amount equivalent to Th\$ 70,406,235 (Th\$ 53,837,767 as of December 31, 2019).

Fluctuations of the Colombian peso and the Peruvian sol to the Chilean peso would affect the value of these investments.

In the past, evolutions of the Colombian peso and the Peruvian sol have been correlated with the Chilean peso. Management has decided not to cover this risk, continuously monitoring the forecasted evolution for the different currencies.

- <u>Liabilities on debt securities</u>: The Company's indebtedness for this concept corresponds to the placement of bonds in the Chilean market as follows: a) the first placement corresponds



to Series E bonds carried out during April 2015 (mnemonic code BLIPI-E), charged to the 30-year bond line registered in Chile's CMF Securities Register under number 801, for UF 3,500,000. The placement rate was 3.44% annual for a face rate of 3.55%. Interest is paid semi-annually, and the principal will be amortized in a single installment on February 4, 2040. B) The second placement corresponds to Series G bonds carried out during January 2020 (mnemonic code BLIPI-G) charged to the 30-year bond line registered in Chile's CMF Securities Register under number 881, for UF 2,500,000. The placement rate was 2.18% annual for a face rate of 2.90%. Interests are paid semi-annually, and principal will be amortized paid in a single installment on November 5, 2044. These liabilities are denominated in Unidades de Fomento (UF), which is indexed to inflation in Chile and differs from the Company's functional currency (CLP). However, this risk is mitigated since most of the Company's profit margins in Chile are correlated to the variation in the UF.

- Financial lease liabilities: The Company signed a lease agreement with Oxiquim S.A. for a period of 25 years for the use of reception, storage and dispatch facilities to be built by Oxiquim S.A., in the amount of UF 1,572,536. The annual interest rate is 3.0%. The nomination currency of this liability is the Unidad de Fomento (UF), which is indexed to inflation in Chile, and differs from the Company's functional currency (CLP). However, this risk is mitigated since most of the Company's profit margins in Chile are correlated to the variation in the UF.
- Leasing liabilities: With the entry into force of IFRS 16 "Leases", the Company has entered into agreements for periods ranging from 3 to 18 years for the use of real estate, technology and vehicles with several suppliers for the amount of UF 614,332. The average annual interest rate is 1.7%. The nomination currency of this liability is the Unidad de Fomento (UF), which is indexed to inflation in Chile, and differs from the Company's functional currency (CLP). However, this risk is mitigated since most of the Company's profit margins in Chile are correlated to the variation in the UF.
- Sensitivity analysis regarding exchange rate variations and indexation units.

The Company estimates the following effects on results or equity, resulting from variation of the exchange rate and indexation units:

Exchange rate	Increase	Decrease	
Variation (*)	Loss (Gain)	Loss (Gain)	Allocation
	Th\$	Th\$	
CLP/UF +/- 3.3%	3,303,025	(3,303,025)	Results: Results by indexation units
CLP/USD +/- 1.21%	86,430	86,430	Results: Exchange rate differences
CLP/USD +/- 1.21%	451,060	451,060	Equity: Reserves for cash flow hedging
CLP/COP +/- 0.0%	44,922,351	(44,922,351)	Equity: Reserves for exchange rate translation differences
CLP/PEN +/- 1.16%	(10,630,149)	10,630,149	Equity: Reserves for exchange rate translation differences

^{*} Percentages equivalent to the annual average of the evolution of the last two years.



Interest rate risk

It refers to the sensitivity to interest rate fluctuations of the value of financial assets and liabilities.

The purpose of interest rate risk management is to achieve a balance in the financing structure, minimizing the cost of the debt with reduced volatility in the income statement.

As of March 31, 2020, 98.4% of the Group's financial debt is at fixed rates. As a result, the risk of fluctuations in market interest rates is low regarding cash flows. Regarding the portion in variable rates, Management permanently monitors the outlook in terms of the expected evolution of interest rates.

The breakdown of financial liabilities separated between fixed and variable interest rates is presented below as of March 31, 2020 and December 31, 2019:

Category	Note	Maturity in less than one year		Maturity in more than one year		Total	
		Fixed Rate Th\$	Variable Interest Th\$	Fixed Rate Th\$	Variable Interest Th\$	Fixed Rate Th\$	Variable Interest Th\$
Other financial liabilities	14	5,685,055	2,633,924	206,951,288	685,669	212,636,343	3,319,593
Total at 03.31.2020		5,685,055	2,633,924	206,951,288	685,669	212,636,343	3,319,593

Category	Note	Maturity in less than one year		Maturity in more than one year		Total	
		Fixed Rate Th\$	Variable Interest Th\$	Fixed Rate Th\$	Variable Interest Th\$	Fixed Rate Th\$	Variable Interest Th\$
Other financial liabilities	14	5,592,854	3,843,879	165,908,968	857,058	171,501,822	4,700,937
Total at 12.31.2019		5,592,854	3,843,879	165,908,968	857,058	171,501,822	4,700,937

Risks related to commercialized products

a) LPG

The Company participates in the distribution of liquefied gas business in Chile, with coverage that extends between the Region of Arica and Parinacota and the Region of Magallanes, reaching a



market share of 35.7% at December 2019, according to data provided by Chile's Superintendence of Electricity and Fuels (Superintendencia de Electricidad y Combustibles - SEC).

At the end of 2010, the Company entered the Colombian market through the purchase of assets from Grupo Gas País, currently achieving a presence in 25 of the 32 Colombian departments and reaching a market share of 14.9% at December 2019, according to data from Colombia's Single Information System of the Superintendence of Public Services (*Sistema Único de Información de la Superintendencia de Servicios Públicos*.)

Continuing with its internalization process in the LPG industry, in July 2013, the Company acquired 100% of Lima Gas S.A., a Peruvian-based LPG distributing company, which at December 2019 reached a market share of 7.0%, according to data provided by Peru's Energy and Mines Investment Regulator - *Osinergmin*.

a.1) Demand

The demand for residential LPG is not significantly affected by economic cycles since it is a basic consumption good in all countries where the Company operates. However, factors such as temperature, precipitation levels and the price of LPG compared with other substitute energies (natural gas, firewood, diesel, paraffin, electric power, etc.), could affect it. In some regions, demand has a high seasonality resulting from temperature variations.

Since it participates in a highly competitive market, the business strategy of its competitors may impact the sales volume of the Company.

a.2) Supply

One of the risk factors in the business of commercializing LPG is the supply of LPG.

Regarding Chile, the Company has the ability to minimize this risk through a network of multiple suppliers such as Enap Refinerías S.A., Gasmar S.A., and the management performed when importing this fuel from Argentina and from other countries by sea.

To strengthen its strategic position in terms of LPG supply, in 2012, the Company entered into a series of agreements with Oxiquim S.A. to develop the construction of facilities for the reception, storage and dispatch of LPG at the terminal owned by that company located in the Quintero Bay, allowing the Company to have different seaborne supply sources beginning March 2015. To this end, the Company signed a lease agreement and an agreement for the provision of unloading, storage and dispatch services of LPG for a period of 25 years for the use of the facilities built by Oxiquim S.A. and which are available since March 2015.



For the Colombian market, the risk factor of commercializing LPG in terms of supply is minimized through the establishment of purchase quotas, which are agreed upon with Ecopetrol S.A., which covers a great part of the demand of distribution companies through public offerings. In addition to the agreements with Ecopetrol S.A., the Company also has purchase agreements with other local market players and imports product by sea through facilities located in Cartagena.

For the Peruvian market, LPG supply presents a high concentration in Lima where almost half of this capacity is located. Since the nation's capital is the area of highest consumption, important supply facilities have been built to provide it with a greater level of reliability. In this sense, agreements have been entered into with Petroperú (which has two supply plants: Callao and Piura) and Pluspetrol. In addition to these agreements, the Company also has purchase agreements with other market players and imports product from Bolivia to supply the south of the country.

a.3) Prices

LPG purchase prices are affected by the variations of international value of fuel prices and exchange rate variation of each local currency with respect to the U.S. dollar. Variation of raw material costs are considered when setting selling prices, although market competitive dynamics are always considered.

The Company maintains LPG inventories. The realization value of these inventories is affected by the variation of international fuel prices that are the basis for establishing selling prices to customers. Variation in LPG international prices would produce a variation in the same direction and of similar magnitude in the realization price of inventories. Generally, the Company does not cover this risk, since it considers that the variations of international prices are offsetting over time. The Company permanently monitors the evolution and forecasts of international commodity prices. Since the maritime terminal, located in the Quintero Bay, began operating, the Company has decided to cover the risk of variation of the price of inventory realization of stored product at the maritime terminal through swaps related to LPG prices and currency forwards to hedge the effect of exchange rate variations of the U.S. dollar (currency used to express the reference price of inventories).

b) Natural gas

Residential demand for natural gas is not significantly affected by economic cycles since it is a basic consumption good. Regarding the risk of product supply for the operations that the Company owns in the north and south of Chile, both are covered with long-term agreements with different suppliers.

In Peru, the subsidiary Limagas Natural Perú S.A. has entered into supply agreements with natural gas distributors from several regions to meet demand requirements.



In Colombia, the subsidiaries Surcolombiana de Gas S.A. E.S.P. and Rednova S.A.S. E.S.P. have entered into supply agreements with natural gas commercializing companies from several regions to meet demand requirements.

c) Liquefied natural gas

The Company has agreements for the supply of liquefied natural gas (LNG) to industrial clients in Chile, including a "take or pay" clause. Such agreements contain formulas to establish the selling price that, in turn, transfer the agreed variation to the price of the agreements with the supplier of the product. To respond to commitments with customers, the Company has entered into LNG supply agreements with several suppliers, which include the "take or pay" clause (with similar characteristics to those signed with customers, which mitigate the risk).

In Peru, the Company has entered into LNG supply agreements with industrial customers, which are supplied through supply agreements which the Company has entered into with several market producers and marketers.

7.4 Regulatory Risk

The amendments of the Gas Services Law (DFL 323) came into effect in February 2017. The most relevant changes affect concession network businesses, with the most relevant being the establishment of a profitability cap of 3% above the capital cost rate for the supply of gas through concession networks. The capital cost rate may not be lower than 6% with which resulting profitability is 9% for new networks. Regarding networks built during the 15 years preceding the effective date of the amendments to the law and during the 10 years following the effective date of the amended law, a 5% profitability cap on the capital cost is established for a period of 15 years from its entry into operation, resulting in an 11% rate for the first 15 years of operation.

The Company currently has a natural gas operation in the city of Calama and has begun supplying natural gas in cities located in the south of Chile. The changes included in the law do not affect the evaluation of the natural gas projects currently being developed, since the Company has included the previously mentioned profitability restrictions within the evaluation parameters. For the city of Calama, annual profitability is below the maximum range allowed by the law. In the last annual profitability review published by the CNE for the year 2018, the profitability rate of return was 9.39%.

The freedom of fixing prices to consumers remains for non-concession networks. In addition, it reaffirms that customers or consumers with residential gas services are entitled to change the distribution company. Given the above, a maximum period of five years is set for the validity of relationship contracts between residential gas customers and distributing companies for new real estate projects or should the transfer to another company involves the replacement and adaptation of existing client facilities due to the amendment of supply specifications, in order to enable the



connection to the distribution network. In the other cases, the maximum term of the contracts is two years.

As in other liquefied gas markets, the residential bulk business is very competitive among its participants. Additionally, LPG distributing companies must compete with other types of energy (natural gas, firewood, diesel, paraffin, electric power, etc.). The possibility that customers change the company that provides LPG already existed before the amendments introduced by law. The service delivered to customers and the security both of supply and facilities, in addition to a competitive price, are relevant to the degree of customer satisfaction. The Company intends to continue being a competitive energy option for those customers connected to LPG networks.

In January 2019, Chile's Antitrust Court issued its Resolution 51/2019 concerning, inter alia, the analysis of existing property relations between the different companies operating in the relevant gas market (LPG and LNG), in order to avoid anti-competitive risks. The measures included in that resolution do not affect the Company.

Significant changes in laws and regulations in the sectors in which the Company operates may adversely affect its business or the conditions thereof, can increase the Company's operating costs or affect the financial situation of the Company. In addition, change of rules or their interpretation could require incurring costs that could affect financial performance or impact the financial position of the Company.

7.5 Accident risk

All human activities are exposed to dangers that can lead to accidents and certainly, the fuel distribution industry is no exception. To minimize the likelihood that these hazards will become unwanted situations, prevention and mitigation actions must be developed to reduce its consequences if hazards such as accidents or emergencies should exist.

For this, actions are permanently developed to ensure that all operations are carried out with high safety levels. Among these actions, the following can be mentioned:

- Training of collaborators and contractors regarding safe operations.
- Emergency response procedures with on-site service vehicles.
- Awareness actions on the safe handling of gas among customers and the community in general (firefighters, associations, etc.).
- Maintain OHSAS 18001:2007 Occupational Health and Safety Assessment Series at 13 storage and bottling plants in Chile and at the main offices.
- Implementation of management systems based on the OHSAS standard and safety systems pursuant to the Peruvian law N° 29,783; there are five plants that have this certification.



- Certification of 15 plants in Colombia, under ISO 9001 quality standard for the operation and maintenance of LPG storage tanks and bottling service of LPG cylinders, pursuant to legal requirements.
- Strict compliance of health, safety and environmental standards at all our operations

Complementing the reinforcement actions of the safe handling of fuel, the Company has insurance coverage deemed consistent with the industry's standard practices.

7.6 Reputation and corporate image risk

The Company's business is associated with the management of fossil fuels, particularly LPG, and its commercialization to a wide-ranging customer base. This business is subject to specific regulations in each of the countries where the Company operates. In addition, the Company is subject to several provisions relating to compliance with tax, environmental, labor, antitrust, and corporate regulations, among others. Should damage result from the commercialized products or in the event of observations from inspection bodies in compliance with the provisions that are applicable to the Company, this could lead to a deterioration of the Company's reputation and corporate image.

This risk is mitigated through the appropriate operating processes and compliance with regulations implemented within the Company.

7.7 Risk of litigation, penalties and fines

The Company may be subject to litigation, penalties or fines resulting from its business. These potential impacts are mitigated from their inception, by complying with relevant regulations. The principal litigation and sanctioning procedures currently underway involving the Company or its subsidiaries are described in Note 29 to the consolidated financial statements.

The Company's main businesses are regulated by the Superintendence of Electricity and Fuels (SEC) in Chile, the Regulatory Commission of Energy and Gas (CREG) in Colombia, and the Ministry of Energy and Mines and the Energy and Mines Investment Regulator (Osinergmin) in Peru, which ensure compliance with the laws, decrees, rules, memorandum and resolutions that govern the activity. In addition, different agencies in different countries are responsible for the control of compliance with the provisions related to tax, environmental, labor, antitrust, and corporate regulations, among others.

The Company has procedures in place and has the knowledge required to act under the protection of current laws and avoid penalties and fines.



7.8 Risk of changes in regulatory, political, economic and social conditions in the countries of operation.

The Company's financial and operating performance may be negatively affected by regulatory, political, economic and social conditions in the countries where it operates. In some of these jurisdictions, the Company is exposed to various risks such as potential renegotiation, nullification or forced amendment of contracts, expropriation, foreign exchange controls, and changes in laws, regulations and political instability. The Company also faces the risk of having to submit to the jurisdiction of a foreign court or arbitration panel or having to enforce a judgment in another country.

Company Management permanently monitors the evolution of the regulatory, political, economic and social conditions in the countries of operation.

7.9 Acquisition strategy risk.

The Company has grown, in part, through several significant acquisitions, including:

- The assets of Gas País in 2010 through which the Company started growing with operations in Colombia.
- Lima Gas S.A. in 2013 through which the Company entered the Peruvian LPG market.
- Neogas Perú S.A. (currently Limagas Natural Perú S.A.), through which the Company has presence in the natural gas market in Peru since February 2016.

In the future, the Company will continue to be committed in several evaluations and pursuing other potential acquisitions, which could lead to the acquisition of other LPG and fuel distribution companies seeking to integrate them into its current operations.

Acquisitions involve known and unknown risks that could adversely affect the Company's future net sales and operating income. For example:

- Failing to identify companies, products or brands precisely and appropriately for acquisition;
- Facing difficulties in integrating the management, operations, technologies and distribution processes of the acquired companies or products;
- Failing to obtain the necessary regulatory approvals, including those of anti-trust authorities, in the countries where acquisitions are being made;
- Entering new markets with which we are unfamiliar;
- Diverting management's attention from other business concerns;
- Acquiring a company that has known or unknown contingent liabilities that include, among others, patent infringement or product liability claims; and
- Incur in considerable additional indebtedness.



Any future or potential acquisitions, may result in substantial costs, disrupt our operations or materially adversely affect the Company's operating results.

Each acquisition carried out by the Company is analyzed in detail by multi-disciplinary teams with external consultants, if necessary, in order to analyze the consequences and mitigate the risks inherent in any new business acquisition.

7.10 Risk of production, storage and transportation of gas

Operations carried out at the Company's plants involve safety risks and other operating risks, including the handling, storage and transportation of highly inflammable, explosive and toxic materials.

These risks could result in personal injury and death, severe damage to or destruction of property and equipment and environmental damage. Although the Company is very careful about the safety of its operations, a sufficiently large accident at one of the bottling or storage plants, or at facilities located at client facilities or at service stations of vehicular gas or during transportation or delivery of products being sold, could force to temporarily suspend operations at the location and result in significant remediation costs, loss of income or generate contingent liabilities, and adversely affect the Company's corporate image and reputation and that of its subsidiaries. In addition, insurance proceeds may not be available on a timely basis and may be insufficient to cover all losses. Equipment breakdowns, natural disasters and delays in obtaining imports of required replacement parts or equipment can also affect distribution operations and consequently operating results.

7.11 Risk that insurance coverage may be insufficient to cover losses that may be incurred

The operation of any distribution company specializing in LPG logistics operations and fuel distribution involves substantial risks of property damage and personal injury and may result in significant costs and liabilities.

The Company permanently analyzes the risks that may be covered by insurance policies, both in the amount of possible losses for the Company as in the characteristics of the risks, so current insurance levels are appropriate. Notwithstanding the previous, the occurrence of losses or other liabilities that are not covered by the insurance or that exceed coverage limits may result in additional unexpected and significant costs.

7.12 Risk of regulatory changes resulting for the mitigation of the climate change effects

Due to concern over risks of climate change, several countries have adopted, or are considering the adoption of, regulatory frameworks to, among other measures, reduce greenhouse gas emissions. These could include adoption of cap and trade regimes, carbon taxes, increased efficiency



standards, and incentives or mandates to develop the generation of renewable energy. These requirements could reduce demand for fossil fuels, replacing them with energy sources of relatively lower-carbon sources. In addition, some governments may provide tax advantages and other subsidies and mandates to make alternative energy sources more competitive against oil and gas. Governments may also promote research into new technologies to reduce the cost and increase the scalability of alternative energy sources, all of which could lead to a decrease in the demand for our products. In addition, current and pending greenhouse gas regulations may substantially increase our compliance costs and, consequently, increase the price of products distributed by the Company.

The Company permanently monitors the evolution of legislation on climate change.

7.13. Risk of rioting

The economic and social situation of the different countries where the Company operates could lead to protests that could prompt violent actions damaging facilities or hindering the operation. The Company remains alert regarding the evolution of these events, prioritizing the protection and safety of workers, collaborators and the communities where it operates. It also has insurance coverage for possible damage or theft of goods or facilities.

7.14. Risk of epidemics or pandemics

Rapidly spreading infectious diseases can have consequences for the Company's business. Authorities may impose restrictions that impact the activity of customers or the Company, decreasing its revenue stream or incurring additional costs. In turn, the protection of the safety of workers, employees and customers can lead to higher operating costs driven by health reasons or arising from the same restrictions.

The Board of Directors and Management monitor the evolution of epidemic or pandemic situations, privileging the safety of workers, collaborators, customers and communities in which the Company's activities are carried out. Special committees are formed composed of first line managers to quickly respond and coordinate safeguard measures.